

Town Emergency Managers and Fire Chiefs

When there are multiple road closures due to damaged electric poles and wires

EMA will send out phone, radio and/or email alerts to Town EM Directors and Fire Chiefs when the County EOC has been activated. Please send all road closure status information to the EOC.

If you want priority service, send your information to EMA!

ROAD CLOSURE ACTIVITIES

County Emergency Operations Center

- Acquire reports from the RCC provided before the EOC was activated.
- Receive road closure damage reports from Town EOCs and/or Fire Departments.
- Provide a consolidated prioritized road closure list to CMP.
- Work with the CMP Liaison to coordinate road opening issues.

EOC Manager (EMA Director or someone else)

- Activate the Town EOC.
- Establish communications with Town firefighters and/or public works crews in field.
- Log into <https://d4h.live/login#/waldo>
- Input and update road closure/utility damage info in D4H Incident Management.
- Prioritize all of your road closures. What roads do you want made safe first?
- Update all road issues as you can.
- Upload your pictures to your road damage report in D4H IM.

Fire Chief

- Locate damages and send your report to your Town EOC by radio or phone.
- If Town EOC is not ready, send reports directly to the County EOC using the EmailMeForm at: <https://www.emailmeform.com/builder/form/ocb6nfyD0IC0>
- If no cell/internet service, call the EOC or RCC on the EMA or Fire North/South repeaters.
- Acquire and report road closure using the closest street address. No pole numbers.
- Take pictures and send to your Town EOC or County EOC.

Town EOC Manager during Power Restoration

- Identify what critical infrastructure in Town is operating on backup generator power and what the fuel status is for those generators.
- Work with County EOC on fuel priorities.
- Track and work resident issues. Record in D4H IM.
- Open warming centers, as needed. Notify the County EOC if overnight sheltering is needed.
- Monitor D4H IM, email, text, and phone messages for County power restoration updates.

CMP Work Priorities

1. **Life Safety** – People trapped or harmed
2. **Scene Safety** – Emergency crews endangered
3. **Road Closure** – Both lanes closed. Roads prioritized according to level of importance or if there are any detours or not
4. Power Restoration to **Critical Facilities on 3-Phase lines**
5. Power Restoration to **Critical Facilities on 1-Phase lines**
6. Power restoration for residents with **Electrical Dependent Medical Devices**
7. Power restoration for **all residents** will be dependent on the location of the resident and the most effective repair solutions

D4H INCIDENT MANAGEMENT – Road and Utility Status board

<https://d4h.live/login>

Name

The record should be given a street address, such as “234 Main Street”.

Town

Select Town name from the drop down list of towns.

Map Coordinates/Incident

Click on the box. This will bring up the map. Use the little magnifying glass “location search”. Type in a street address and then move the icon to the exact location.

Road Type

Select the Road type

Highway

If the road that is being impacted is a state road, select the state route number.

Road Status

Select the reason for the road issue.

Utility Status

Select the reason for the utility issue.

Life Safety Issue

Select the Life Safety issue, if there is one. This will drive a high priority.

Road Status

Select the road status. Is the road open, down to one lane or closed?

Priorities

This is important. In order to determine what roads we want the utility to work first, we need to prioritize the road location. Listed below are definitions of the priority numbers

#1 = fully closed roads where there is also a clear and present danger

= or a very high traffic road, such as Route 1 or 3

#2 = partially closed roads where there is also a clear and present danger

= a dead end road where residents are trapped behind the closure

#3 = fully closed roads

#4 = partially closed roads

#5 = open roads with powerline debris on side of road and with trees in the wires

#9 = open roads with no issues or roads that have been cleared of issues

Files

Take a picture and attached it here